



**PRESS RELEASE**  
**MAYOR KIRK CALDWELL**  
**DEPARTMENT OF EMERGENCY MANAGEMENT**  
**DEPARTMENT OF BUDGET AND FISCAL SERVICES**  
**DEPARTMENT OF COMMUNITY SERVICES**  
**DEPARTMENT OF PLANNING AND PERMITTING**  
**DEPARTMENT OF PARKS AND RECREATION**  
**CITY AND COUNTY OF HONOLULU**

FOR IMMEDIATE RELEASE

Friday, April 20, 2018

Press Office: 768-5768

**Disaster Recovery Centers to open on O‘ahu for residents and businesses affected by recent severe weather and flooding**

Honolulu – As announced by Mayor Kirk Caldwell and Governor David Ige during Wednesday’s press conference, two Disaster Recovery Centers (DRCs) will be established on O‘ahu to provide services and information to people whose property was damaged by the recent heavy rains and flooding in East Honolulu and Waimānalo.

**Recovery centers will be open at the following locations and times:**

**Monday, April 23, 2018, 12 p.m. – 8 p.m.**

Waimānalo District Park

41-415 Hihimanu Street, Waimānalo, Hawai‘i 96795

**Tuesday, April 24, 2018, 12 p.m. – 8 p.m.**

Koko Head District Park

423 Kaumakani Street, Honolulu, Hawai‘i 96825

**Wednesday, April 25, 2018, 12 p.m. – 8 p.m.**

Waimānalo District Park

41-415 Hihimanu Street, Waimānalo, Hawai‘i 96795

**Thursday, April 26, 2018, 12 p.m. – 8 p.m.**

Koko Head District Park

423 Kaumakani Street, Honolulu, Hawai‘i 96825

State and city agencies and non-government organizations (NGOs), such as the American Red Cross, will provide information about available services and assistance. The following are the city, state, and non-government organizations that will be represented at the Disaster Recovery Centers:

**City and County of Honolulu**

**Department of Emergency Management**

650 South King Street

Honolulu, Hawai‘i 96813

(808) 723-8960 Fax (808) 524-3439

[www.honolulu.gov/DEM](http://www.honolulu.gov/DEM)

**Emergency Management Coordination**

**Budget and Fiscal Services Department**

33 S. King Street, #101  
Honolulu, Hawai'i 96813  
(808) 768-3799

**Real property tax remission****Department of Community Services**

715 S. King Street, Suite 311  
Honolulu, Hawai'i 96813  
Phone: (808) 768-7762 FAX: (808) 768-7792

**Low Interest Disaster Rehabilitation Loans****Department of Planning and Permitting**

650 S. King Street  
Honolulu, Hawai'i 96813  
(808) 768-8220 Fax (808) 527-6743

**Disaster Related Permit Fee Waivers****State of Hawai'i****State Department of Land and Natural Resources****National Flood Insurance Program (DLNR NFIP)**

1151 Punchbowl Street  
Honolulu, Hawai'i. 96813  
(808) 587-0400

<http://dlnreng.hawaii.gov/nfip/>

**State Department of Commerce and Consumer Affairs Office of Consumer Protection (DCCA OCP)**

335 Merchant Street, Honolulu, Hawai'i 96813  
(808) 587-3222

<http://cca.hawaii.gov/>

**Guidance to file insurance claims and general insurance questions****State of Hawai'i – Hawai'i Emergency Management Agency (HI-EMA)**

3949 Diamond Head Road, Honolulu, Hawai'i 96816  
(808) 733-4300

**Emergency Management Coordination****State of Hawai'i****Hawai'i Department of Agriculture**

1428 South King Street  
Honolulu, Hawai'i 96814  
<http://hdoa.hawaii.gov/agl/>

**Agricultural Loans****University of Hawai'i at Mānoa****College of Tropical Agriculture and Human Resources**

Office of the Associate Dean and Associate Director for Cooperative Extension Service  
3050 Maile Way, Gilmore 203B

<https://cms.ctahr.hawaii.edu/home.aspx>

**Crop production expertise**

## **Non-Government Organizations**

### **American Red Cross Hawai'i State Chapter**

4155 Diamond Head Road  
Honolulu, Hawai'i 96816  
(808) 734-2101

### **Emergency Supply Distribution and Recovery Information**

**‘Āina Haina Prepared (AHP)** (Koko Head DRC only)

[ainahainaprepared@gmail.com](mailto:ainahainaprepared@gmail.com)

**Manual labor cleaning, scrubbing, moving furniture on property.**

### **General Contractors Association of Hawai'i (GCA)**

1065 Ahua Street  
Honolulu, Hawai'i 96819  
Phone number (808) 833-1681  
<https://www.gcahawaii.org/>

### **Building Industry Association of Hawai'i (BIA)**

94-487 Akoki Street, Waipahu, Hawai'i 96797  
(808) 847-4666  
<http://www.biahawaii.org/>

### **Hawai'i Voluntary Organizations Active in Disaster (Hawai'i VOAD)**

<https://hivoad.communityos.org/cms/home>

**Manual labor to remove mud from interior and exterior of homes, transportation of large debris to C&C roll offs, mold remediation, emotional support**

Residents visiting the Disaster Recovery Centers will first be registered and then invited to visit each of the participating organizations based on their particular needs. Residents should be prepared to provide some form of government issued identification, insurance information (if insured), as well as information regarding the damage and losses incurred to their residence and or business.

**NOTE: If you are disabled and require access assistance or assistance with an interpreter or if you or someone you know needs language assistance, please call John M. Cummings III, Public Information Officer at 808-723-8938 or email at [jcummings@honolulu.gov](mailto:jcummings@honolulu.gov) as soon as possible before your visit to the recovery center.**